

What is a MAC Address?

First, when we are referring to MAC Addresses here we not referring to Macintosh (Apple) computers. A MAC Address is a numerical address (ex. 00-20-E0-64-3A-91) that is unique to your computer's network card. This address is critical to your computer being able to use DSL internet. Note: If your computer does not have a network (ethernet) card you will not have a MAC Address.

Who needs to know my MAC Address?

If you are going to use DSL you will need to give your MAC Address to an All West technician.

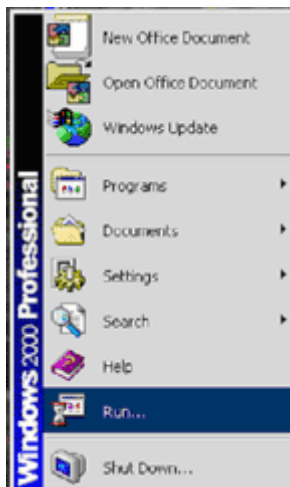
How do I find my MAC Address?

Identify your operating system:

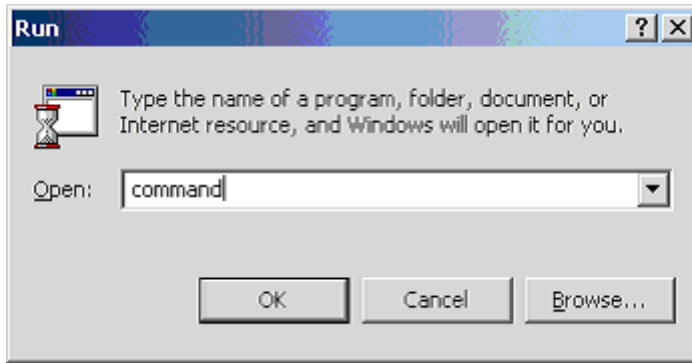
- Windows (continue below)
- Apple/Macintosh (skip to page 3)

Determining my MAC Address with Windows

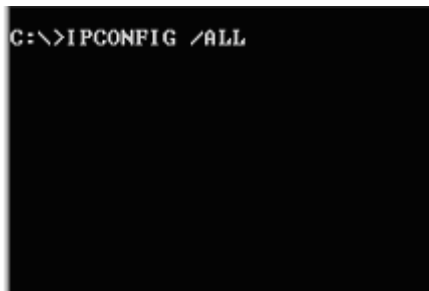
1. Click "Start", then click "Run".



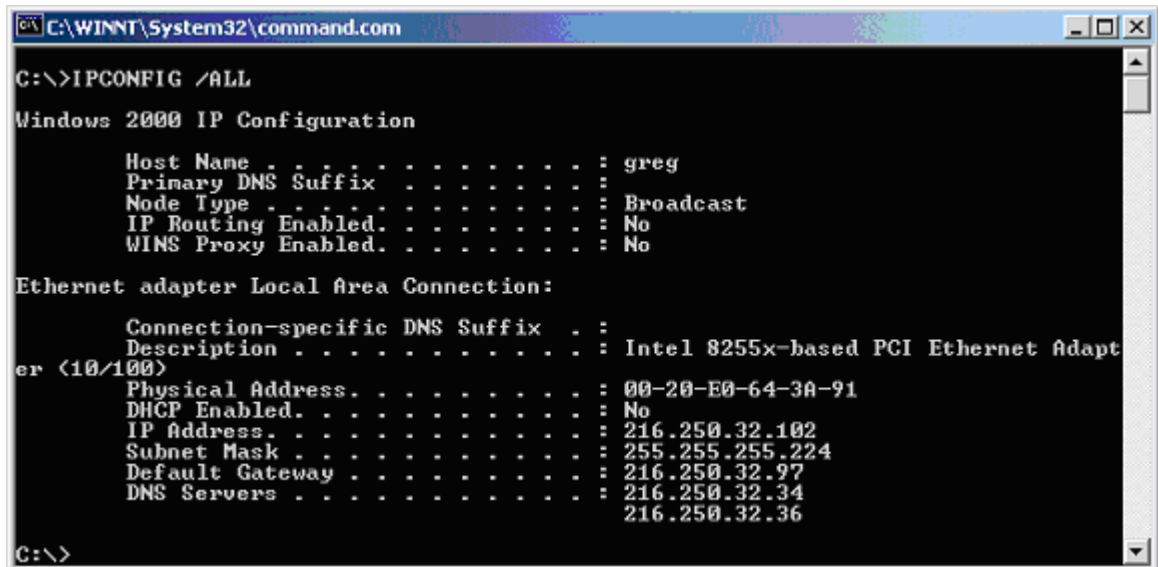
2. Type "command" in the text field, then click "OK".



3. Type "ipconfig /all", then press the Enter key (on your keyboard).



4. On the screen you will see a "Physical Address . . ." line. This is the MAC Address. It will have a format similar to this: 00-20-E0-64-3A-91.



5. To close this window type "exit" and press the Enter key (on your keyboard).

Determining my MAC Address with Macintosh OSX

1. Click on "System Preferences" from your main Apple menu.
2. Click on "Network" from the "Internet & Network" area.



3. Make sure that "Built-in Ethernet" is selected in the "Show:" selector. Your MAC Address will then appear at the bottom of the window titled "Ethernet Address:".

